

Balagarh Bijoy krishna Mahavidyalaya

Students and Guardians Feedback & Students Satisfaction Survey (2020-21)

Feedback Analysis

The survey was carried on immediately after the end of academic year 2020-21 and there were 218 respondents. The thrust of the questionnaire was on online classes conducted by the College in the 2020-21 academic year due to the prolonged closure of the College in the Covid 19 pandemic. The Feedback was obtained through Google Forms. The details of the students viz. students name, Guardians Name, Semester, and Programme were obtained. There were 6 questions in the questionnaire including Suggestions sought in the sixth question. The Following are the details of the feedback:

1. My Son/Daughter is able to attend online classes regularly.

Most of the respondents answered 'Yes'. A few answered 'no'.

2. My Son/Daughter is not able to attend online classes regularly, because

Some of the students responded that they were unable to do some classes due to medical situations or network problems.

3. The College has taken adequate measures in the pandemic situation to organise online classes.

All the respondents either responded 'agree' or 'strongly agree'.

4. The online lectures and the study materials were satisfactory.

Almost all respondents responded 'agree' or 'strongly agree'.

5. The syllabus was completed satisfactorily and revision classes were held

Almost all respondents responded 'agree' or 'strongly agree'.

6. Suggestions for improvement

Almost all the respondents appreciated the effort of the college for conducting online classes in the pandemic situation. They said students benefited from the classes. A few students requested for more class notes. A few were of the opinion that offline class be restarted as soon as possible.

Conclusion: On the whole a very positive response was received from the students and guardians on the strategy adopted by the College to deal with closure of the college in the pandemic situation. Some respondents talked about problems of network connectivity